

Quick Start Guide

Setting up your SENA0 Wi-Fi Phone for Use with DSG's ITSP Service

DSG ITSP Service provides a flexible and cost-effective alternative for making long distance and international phone calls. If you are a SENA0 Wi-Fi Phone user, you may now enjoy our service by properly configuring some of the settings on your phone. For more information about DSG's calling rates, please go to <http://www.dsgtechnology.com/callingrate.php>

A. Before You Start

Before you start, please make sure you have the followings provided by DSG. If not, please contact your dealer or email your request to service@dsg.com.tw.

- 12-digit ITSP account
- 6-digit password

You may select one of the options from Section B to configure your SENA0 Wi-Fi phone. For other settings, please refer to your SENA0 Wi-Fi phone operation manual.

B-1. Configurations from Your SENA0 Wi-Fi Phone

When configuring from your Wi-Fi Phone, you will need to use the following function keys on your phone. Please follow the steps below to revise the settings.

1. Press "Menu".
2. Move to SIP Settings and press the left selection key "Select" to access to SIP Settings Menu.
3. On SIP Settings menu, set the following items. When setting, please press the left selection key "Select" to edit. Input the value using the dial pad and then press the left selection key "Apply" to save and go back to previous menu.
 - **Auth. Name:** Enter your 12-digit ITSP Account.
 - **Password:** Enter your 6-digit password.
 - **Registrar:** Enter "203.66.6.210:5060" which is DSG's SIP Proxy Server IP address with its Service Port No.
 - **Proxy:** Enter "203.66.6.210:5060" that is DSG's SIP Proxy Server IP address with its Service Port No.
 - **STUN Server:** Enter "203.66.6.210:3478".
 - **STUN Status:** Select "Enable".
 - **Codec Order:** Select "G.729".

Note: If your device is behind NAT, when encountering link error, you may try to set **SIP Port** to be "6099" instead of "5060". Please set the above "Registrar" as "203.66.6.210:6099" and "Proxy" as "203.66.210:6099".



B-2. Configurations from Web Browser

1. Select a computer which is able to connect to your Wi-Fi phone. Open the web browser and on the address bar type your Wi-Fi phone's web administration address such as "http://192.168.2.132/login.htm" where 192.168.2.132 is the IP address assigned to your Wi-Fi phone.
2. You will see a LOGIN page. Enter your Username and Password then click LOGIN.

LOGIN

Username:

Password:

Note: For more information about your Senao Wi-Fi phone user name and password, please refer to its operation manual.

- After you login, select SIP on the left menu and then click “Setting”. On the SIP Settings page, set the following items.

Auth Name	12-digit ITSP account	Proxy Server IP	203.66.6.210
Password	6-digit password	Proxy Server Port	5060
Registrar	Enable	Stun Server	Enable
Registrar Server IP	203.66.6.210	Stun Server IP	203.66.6.210
Registrar Server Port	5060	Stun Port	3478
Proxy Server	Enable	Codec Order Set to First	G729

Note: If your device is behind NAT, when encountering link error, you may try to set **SIP Port** to be “6099” instead of “5060”. Please set the above **Registrar Server Port** as “6099” and **Proxy Server Port** as “6099”.

802.11b WiFi Phone

SIP Settings

User Information

Display Name: Athena

User Name: use

Advanced Settings

Registrar

Enable:

Auth Name: 302851375830

Password: ***** (0-32 Characters)

Registrar Server IP: 203.66.6.210 Port: 5060

Domain:

Auto registration Time: 60 (seconds) (20-3600)

Proxy Server

Enable:

Proxy Server IP: 203.66.6.210 Port: 5060

Outbound Proxy

Enable:

Outbound Proxy IP: 192.168.2.1 Port: 5060

Stun Server

Enable:

Stun Server IP: 203.66.6.210 Port: 3478

Codec Order

Set to First: G.729

Current Codec Order: G.723 / G.711(PCMU) / G.711(PCMA) / G.729 .
G.726-16 / G.726-24 / G.726-32 / G.726-40 .

- After you complete the settings above, click “Apply” to save the change on SIP Settings page. Then reboot your Wi-Fi Phone.

C. Make Device to Phone Calls

You can make long-distance or international calls to any country covered by DSG's ITSP service.

Make a call to U.S.:

[U.S. country code]+[U.S. area code]+[U.S. telephone number]
1 909 5551234

Make a call to Taiwan:

[Taiwan country code]+ [Taiwan area code]+[Taiwan telephone number]
886 2 88881234

D. Check Your ITSP Account Balance

You may check your account balance right from your device. DSG ITSP Service provides an IVR (Interactive Voice Response) system to prompt you the real-time balance. Please follow the steps below to check your balance.

1. Make sure your Wi-Fi phone is connected to the Internet.
2. Press “*88#” from the dial pad. You will be prompted the balance of your ITSP account.

If your account balance is zero, please contact your dealer for recharging. Or you may send a mail to service@dsg.com.tw and we will find a dealer nearest you to be with you.

E. Check Your Account Information and Call Records

You may also check your account details from "My Account" at DSG website <http://www.dsgtechnology.com>. Please select "ITSP Account," enter the complete 12 digits of your SIP account number and the 4-digit security code. After you login successfully, you can check Point Balance, Expired Date, Calling Detail Record, Transaction Record and Calling Rates.

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SIP ITSP Service

Consumer or Home Office
Small or Medium Business
Large Enterprise

DSG provides SIP phone device users an alternative way to enjoy the good quality and the low-cost calling rates for International and long-distance calls. As long as you have SIP standard IP Phone or IP Phone Adaptors, you can make your device connect to DSG's global ITSP network just by changing some settings of your SIP device.

My Account Account Details